

Enumclaw Regional Healthcare Foundation – First Annual Summit 2007

“Our community coming together to address healthcare needs.”

ERHF 2007 Healthcare Summit Evaluation Responses

1. Please rate your overall Summit experience:	5	4	3	2	1
	Excellent	Very Good	Good	Fair	Poor
responses	15	21	5	1	

Comments:

#1

- Could the food be more health-based, e.g., bagel instead of croissants? Thanks for providing food, though!
- Facility comfortable; acoustics – annoying! Lunch and refreshments – healthy choices! Thank you!

2. In one sentence, please describe your thoughts on this session with respect to its value for you.

- This is a needed process.
- Am appreciative to have had the opportunity to be of a part of this Summit.
- I am very impressed with the overall enthusiasm there is to improve the health issues in our communities.
- I'm not sure what I should do now.
- Great opportunity to address shared concerns with people from diverse backgrounds.
- Connections with other community leaders. Helps to see primary leadership and direction in communities.
- Lots of great ideas exchanged. It has to start with talking.
- The whole thing is an issue that could escalate with increasing population, and so we need to begin now to implement solutions.
- The Summit was valuable in bringing motivated individuals and groups together to begin discussions on healthcare issues.
- It was focused on illness treatment, not health maintenance.
- I would like to see a shorter version – maybe 9am-1pm or 9am-2pm.
- Very good beginning – meet every other month or quarterly.
- I had no idea of either the depth or breadth of healthcare issues facing us now and in the future.
- For a first-time run, the event was well organized and facilitated.
- Awareness and issues with outcome information.
- I loved gathering toward a positive end/action across many sectors of our community.
- All about marketing and money!
- Very important to network and find out what is out there and other opinions.

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- Feels like a great place to begin. I really enjoyed meeting people I have only spoken with on the phone. Great networking opportunity.
- Informational.
- Good to have people on both sides of the bridge here; good breakouts. I would shorten it a bit.
- I’m inspired to do more.
- A lot of potential – hope there can be some follow up.
- Great work that’s already being done – impressive!
- Opened new ideas for improving my community.
- Informative.
- Great – better than expected.
- It’s a great beginning to this dialogue of health concerns in South King and Pierce Counties.
- Appreciated the opportunity to gather with people of so many different backgrounds to talk on common subject.
- Awareness of multiple issues that I can help give voice to in the circles I am in.
- Very good – love the collaboration and team “lets get started” spirit.
- Informational!
- I appreciate the interest and care in the community. Very enlightening – thank you!

3. Did the Summit meet your expectations?	5	4	3	2	1
	Perfectly	Very Well	Basically	Minimally	Not at All
responses	9	22	9	1	

Why or Why Not?

- Brought together key players in this process.
- This Summit was truly a beginning – thank you.
- I was expecting more information coming from the Foundation about healthcare and not so much giving info.
- Didn’t really know what to expect.
- Very well done.
- We started to talk about it, gather info, and get ideas from each other.
- As a new resident of Enumclaw (1 yr.), I needed to know the status of healthcare on the plateau.
- Brought up important issues, not as effective in establishing on-going partnerships as had hoped.
- I had no expectations coming into today.
- Evolve into longer sessions; really begin to think of and refine possible solutions.
- Better than I expected.

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-We addressed a very broad range of concerns toward the overall health of our community, and added regional and State context.

-Got us started – encouraging.

-I would love to receive final notes on each of the breakout sessions.

-Increased my understanding of various health-related issues.

-Excellent to see the energy and motivation for change. Wish there was more opportunities to network.

-Did not know what to expect.

-Too much to digest at one time.

-More than expected; well run; lots of information and networking.

-I look forward to continued involvement in the alcohol & drug small group breakout work.

-Didn't know what to expect.

-More resources for healthcare are greatly needed. Why don't doctors attend this summit?

4. What could have been covered more in depth, what needed more time, and what wasn't covered?

-Focused “experts” or legislators for a larger experiential scope.

-What services are available in community?

-No time today for large depth – we needed to figure out where to go.

-No time (at one sitting) to cover more!

-More time on collaboration, maybe focus on fewer issues. By having individuals report, spent too much time listening to individuals instead of experts or focused presentations. Very repetitive.

-Nothing needed more time – please shorten the day.

-Nutrition and lifestyle – that leads to good health.

-Out of the box thinking opportunities to begin to create, refine, implement solutions. I would expect the Foundation to evolve into this....yes?

-Outcome of providers in our area.

-Positive actions and responsibilities – keep after it. It'll move, but not quickly.

-Preventive care – fitness, wellness, nutrition.

-I think this first Summit was very well balanced. Thank you.

-More time for it all – good agenda.

-More time for ongoing group discussion.

-Too focused on Enumclaw, not the entire area.

-Communication – how to bring more residents into medical loop in area.

-Too many topics to be in depth. Future Summits possibly have one or two topics.

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- More time in small groups to share ideas. Definitely look forward to involved follow-up from small groups. Maybe have media coverage of this event!
- I would like to have read the survey prior to the session.
- Review of the survey.
- I wish I could have attended ALL of the breakout sessions – they sounded wonderful and full of ideas.

Keynote Speaker: Diane Giese					
5. Applicability of content :	5	4	3	2	1
	Excellent	Very Good	Good	Fair	Poor
responses	14	19	6		
6. Overall speaker knowledge and presentation:	5	4	3	2	1
responses	20	14	1		

Comments:

#6

- I'm not quite sure what I should do with her information (applicability).
- For someone attending a meeting for the first time, this may have been more applicable later in the program.
- Good information and resources.
- I get the emails from PSHA and keep up with them.
- Dynamic, challenging, helpful.
- Excellent overview of projects in action to help us realize our resources in order to access materials.
- Diane was great!
- Her speed of speech was too high.
- Very knowledgeable and high energy.
- Helpful and hopeful to know local efforts improve communities.
- Dynamic, energizing.
- Geared more specifically toward healthcare.
- Very informative.
- Well-used power point; passionate speaker.
- Very dynamic and energizing.
- Sensible approach – sharing of info.

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- Very informative.
- Very dynamic and knowledgeable speaker.
- Outstanding presentation.
- Great energy.

Presentation by Bill Marcum					
7. Applicability of content :	5	4	3	2	1
	Excellent	Very Good	Good	Fair	Poor
responses	11	18	11		
8. Overall speaker knowledge and presentation :	5	4	3	2	1
responses	5	16	13	1	

Comments:

#7

Can we get a copy of this video?

#8

- Good presentation; missed the senior comment.
- Really enjoyed hearing what was discovered.
- Needed to expand more on acquisition and details to help group understand results.
- Mr. Marcum could have fleshed out his presentation more to provide more context and/or insight.
- Thanks for doing the assessment – very timely for our congregation.
- Not energizing, but we had to start somewhere.
- Thank you for NOT reading all of the presentations to us.
- Awkward pauses, relied on audience reading power point instead of presenting.
- A little dry, however worthwhile local data.
- I appreciate him going through the health assessment.
- Personally, I would have liked more flesh put on the power point. I need auditory as well as visual to take in information.

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Roundtable Conversations					
9. Applicability of content :	5	4	3	2	1
	Excellent	Very Good	Good	Fair	Poor
responses	19	14	9	1	
10. Overall depth of session:	5	4	3	2	1
responses	15	10	9	1	

Comments:

- #10
- Incredible!
 - Would have been better with specific goal outcome.
 - Very good information.
 - Terrific input from varied disciplines.
 - Interesting conversation, but more direction would have been helpful.
 - 15 minutes would be enough time for this.
 - Good group discussion; need all day(s) sessions to talk more about these issues – out of box solutions.
 - It was nice to see that we all focused on same objects.
 - Very enjoyable to hear from people at our table and then each table.
 - Unclear instructions, but overall context good.
 - Great to talk to other local people.
 - Provided awareness of major local concerns.
 - Needed more time, perhaps two smaller groups from the small group – so many ideas to share and hear.
 - Valuable to hear each table’s highlights.
 - I had a hard time really understanding what the “task” was – all seemed to work out fine, but next time having one or two tracking questions on the screen would have helped stay on track.
 - Unclear on objective.

Luncheon Speaker: Robin Arnold Williams		
11. Was this lunchtime presentation useful to you?	Yes	No
Responses	36	3

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12. Would you like to hear a lunchtime presentation at future Summits?	Yes	No
Responses	Maybe - 3	35
	35	3

Comments:

- #11
- Very informative.
 - Would prefer if she addressed things a little less politically promotional, otherwise, great.
 - More general in nature; more specifics would have been nice.
 - Where we are legislatively in our State?
 - Good news from the State on healthcare!
 - Interesting, but too general for immediate applicability.
 - Valuable information.
 - Good to hear what’s happening in the legislature, but how to get more info out to people on bills and their impact?
 - A little vague and general – not so locally based.
 - Hopeful that DSHS is a more respectful accessible agency for folks already experiencing low self-esteem.
 - Working lunch gets more done.
 - Depends on the speaker. There is value in free, unstructured time for conversation at our tables, and we miss that when there is something scheduled every minute.

#12

- How can healthcare be changed to reduce costs and improve efficiency?
- It’s nice to have a chance to socialize with others and not only do business.
- Accomplish as much as possible in one time.
- Especially from Olympia, more on leadership perception.
- Interesting information for larger, governmental perspective.
- Also some time to talk with others at the table.
- I would prefer spending that time connecting with local members of the community.
- I’m not sure how I feel about speaker during lunch – was somewhat uncomfortable.
- It was useful to hear what the State was doing – long-term plans.
- Better to network/visit with other local people – making local connections powerful.
- More on preventive healthcare from alternative practitioners.
- Can do more in less time.
- I would prefer a chance to eat first.

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Breakout Sessions					
13. Please circle and rate the session you attended.	5	4	3	2	1
	Excellent	Very Good	Good	Fair	Poor
“Accessing the health information I need to make good choices”	2	6		1	
“Can I get the health services I need in my hometown?”	4	4	1	1	
“The “Bridge”, a barrier to good health services for all?”	1	1			
“Mental Health Care-Time for a change?”	1	3	1		
“Dental Healthcare-About more than just teeth”	5	3			
“Alcohol and other Drug Abuse”	4	2			
Total responses	17	19	2	2	
14. Applicability to Summit content :	5	4	3	2	1
	Excellent	Very Good	Good	Fair	Poor
“Accessing the health information I need to make good choices”	2	6		1	
“Can I get the health services I need in my hometown?”	4	4	1	1	
“The “Bridge”, a barrier to good health services for all?”	1	1			
“Mental Health Care-Time for a change?”	1	3	1		
“Dental Healthcare-About more than just teeth”	5	3			
“Alcohol and other Drug Abuse”	4	2			
Total responses	17	19	2	2	

Comments:

- #14
- I was looking for information for my family and me.
- Dr. Walker was an excellent facilitator.
- We need the info out there, but the mental health issues are paramount, not only locally but also nationally.
- Many good comments.
- Great facilitator! Interesting discussions, but not a lot accomplished.
- 30 minutes would be enough.
- Very good beginning – how do we continue?
- Great facilitation, Marcy!
- Future discussion would benefit from a medical person as an experienced voice.
- Marcy was an excellent facilitator, conversation was relevant and productive.
- Excellent way to talk with like-minded people – ways to cut through the red tape.
- Still need to address/provide for the low income/uninsured and/or medical coupon client.
- Crucial to successfully fulfill medical needs and community patient participation.
- Discussed solutions to problems – very informative.

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-Not enough time and issues too complicated.

-Lots of information about seniors.

15. Would you be interested in a continuing conversation regarding your session topic?	Yes	No
responses	33	3

About You:

16. Do you work in healthcare?	Yes	No
Responses	21	21
	Retired – 1	

If so, how long?	<input type="checkbox"/> 0-1 years	<input type="checkbox"/> 2-5 years	<input type="checkbox"/> 6-10 years	<input type="checkbox"/> more than 10 years
responses		3	5	13

17. Indicate your current position:	<input type="checkbox"/> Practitioner	<input type="checkbox"/> Healthcare Administration	<input type="checkbox"/> Advocate	<input type="checkbox"/> Volunteer	<input type="checkbox"/> Other:
responses	7	5	6	8	16

Other:

- Bookkeeper/Insurance
- Special Services
- Preventive Health Practitioner
- Massage Practitioner
- Yoga Teacher
- Community organizer/facilitator, families first
- State Government
- Consultant
- Senior Center
- Violence Preventionist
- BASW Case Manager

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-Assisted Living / Adult Day Health

-Administration

18. Describe the organizational focus:

<input type="checkbox"/> Education	<input type="checkbox"/> Government	<input type="checkbox"/> Senior Services	<input type="checkbox"/> Health Care	<input type="checkbox"/> Human Services	<input type="checkbox"/> Other
8	5	7	14	8	6

Other:

-Drug & Alcohol

-Business

-Chronic Illness Prevention

-Clergy – “whole care”

-Wellness

-State House of Representatives

19. Which of the following communications prompted you to register for the conference?

<input type="checkbox"/> ERHF E-mail	<input type="checkbox"/> ERHF Mailing	<input type="checkbox"/> ERHF Web Site	<input type="checkbox"/> Colleague/ Employer	<input type="checkbox"/> E-mail from another Organization:	<input type="checkbox"/> Other:
13	8	1	11	3	7

E-mail from other organization:

-HSAB Enumclaw

Other:

-Daughter

-Invited by Sally Zoll

-Friend

-Personal invitation from Megan Farr

-Focus Group

-Invited by Sally Zoll

-Phone call from Board members.

-Invitation from Board member.

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20. Did you register online?	Yes		No		
responses	33		10		
21. If yes, how user-friendly was online registration?	5	4	3	2	1
	Excellent	Very Good	Good	Fair	Poor
responses	20	7	3		